



WWW.RAKITS.CO.UK

RETURNS FORM

For faulty/damaged items, message us via our 'Contact Us' page to request a pre-paid postage label.

Customer Name: _____

Order number: _____

Ordered from: Website Etsy eBay Other

If other, please specify: _____

Item Description	Size	Qty	Reason Code
<i>(Example) Red knobs T-shirt</i>	XL	1	A

In the case that you change your mind, don't like the item or that it doesn't fit, you may return the item within 14 days of delivery. Items must be returned in original unworn condition. You will receive a refund for your item only (not the original shipping fee.) If you received a shipping discount by ordering multiple items with a total value over £50 and your partial return results in the new total falling short of this amount, your bill will be adjusted to include a shipping fee which will be deducted from your return amount. You will be responsible for paying the return shipping fee. You will remain responsible for the items until they reach us. If an item does not reach us, we will not be able to offer you a refund and you will need to claim the loss from the delivery company. We recommend that you use a tracked delivery service. Proof of postage is NOT proof of delivery; this can only be obtained with a tracking number. We are not responsible for refunding customs/duty/fees you may have had to pay to your authorities (international orders.)

REASON CODES

- A. Too big
- B. Too small
- C. Ordered more than one size to try
- D. I don't like it
- E. Doesn't suit me
- F. Faulty/damaged
- G. Other (please give details.)

Rakit HQ
3A Mereside
Soham
Ely, Cambridgeshire
CB7 5EE

**AFFIX
STAMP
HERE**

We recommend using a tracked delivery service such as Evri or Royal Mail tracked 24/48